

Auto-Substantiation

Using Debit Cards with Flex FSAs and HRAs Just Got a Whole Lot Easier!

Flex now has the ability to access claims information electronically from most medical, dental, and vision carriers! The claims information can be used to automatically substantiate debit card transactions and provide a seamless experience for participants.



Benefits of Auto-Substantiation include:



What carriers can Flex receive claims information from?

There are hundreds of carrier integrations available, including leading medical, dental, and vision carriers. Contact a Flex Benefits Consultant today to inquire about a specific carrier.

How does Auto-Substantiation work?

Participants will need to register at the carrier's member portal and then connect their insurance plan to the FSA or HRA through a link provided by Flex. Our system does a daily check for new claims, and matching debit card transactions are automatically substantiated.

How much does it cost?

You can add Auto-Substantiation for only 50 cents per participant per month.

To Learn More About Debit Cards with Flex HRAs and FSAs, Contact a Benefits Consultant Today

888-345-7990

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